



RMHC[®]
Ann Arbor

You helped keep our families
together through the pandemic.

Thank you.

2021 Impact Report

Keeping families close[®]

Dear Friends,

Reflecting on the past year, I'm struck by what I thought we could expect, and then by the reality of our "new normal." Variations of the COVID virus continue to emerge, and we continue to follow hospital protocols and best practices to help ensure that our families remain healthy and safe and able to stay close to their sick child.

Things continue to look different at the Main and Mott Houses of Ronald McDonald House Charities Ann Arbor, but our commitment to care for our families remains the same. And although we are operating under a reduced capacity, we are still serving families 24 hours a day, 365 days of the year; providing them with a comfortable place to sleep, a hot shower, and a warm meal after a long, exhausting day at the hospital. With your support, we continue our mission while meeting the challenges associated with the ongoing pandemic and its effect on our community.

As an organization, we have taken the time to reflect on our impact and growth over the past 36 years, and what we can do to further expand our reach and impact on local families and the broader community. We have set forth a new Strategic Plan for our Houses and look forward to working toward these new goals.

Look for more to come about these exciting opportunities over the next year. Until then, with your help, we will continue to focus on keeping families close to their hospitalized child, providing comfort and care and a home away from home during one of the most difficult times in their lives.

Thank you for making a difference! We can't be there for our families without you.

With gratitude,



Kim Kelly
Executive Director



The mission of the Ronald McDonald House Charities Ann Arbor is to provide a "home away from home" for families of children experiencing a serious illness or injury requiring hospitalization.





2021 in Numbers

Families come to stay at the Ronald McDonald House Charities Ann Arbor from across the country and world seeking care for their critically ill child. Donor support gave thousands of families the ability to focus on what matters most, the healing of their child during one of the most stressful experiences a family can endure.

Average Stay of Families



Main House: 25 | Mott House: 22

9,246 Total Nights of Family Stays



Main House: 5,709
Mott House: 3,537

Longest Number of Days Stayed by Families



Main House: 193
Mott House: 179

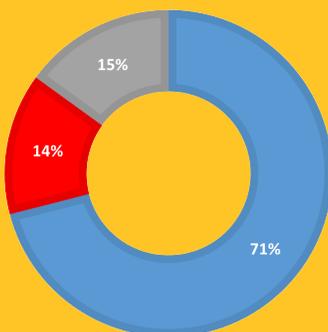


121,954 Meals Provided to Families

77 Total Nights of Hotel Stays Provided to Families



Programs Management Fundraising



Impact of your Donations

For more than 36 years, Ronald McDonald House Charities Ann Arbor has relied on the support of the community to keep families close to their critically ill child. We thank you for your generosity, commitment, and support throughout 2021.

For further information or a copy of our audited financials, please contact RMHCAA's Director of Development, Julaine LeDuc at jleduc@rmhcannarbor.org.

'A Home Away From Home'

Carter Haupt turned 1 year old on December 21, which mom Christine Nazareth-Haupt said hits her differently and is very emotional for their family.

"Time has stood still for our little family numerous times this year and there were moments we didn't think we would get here," she said.



Carter has a very serious congenital heart defect, which is fatal for most children before their first birthday. Besides leaning on their village of family and friends, the family heavily relied on Ronald McDonald House Charities Ann Arbor through multiple open heart surgeries and treatments.

"During all of our stays, RMHCAA was a place for Bob and I to take turns getting a good night's rest away from the beeping, the staff coming in and out to care for our son, and away from uncomfortable hospital room furniture," she said. "It was a place to stay instead of driving the one-and-a-half hours back and forth

between the hospital and home. It was a place to eat a warm meal in peace, for me to cry my eyes out away from hospital staff, and a quiet place for me to even complete a virtual interview for a different job.

"This was a place we could go to have a nice shower without worrying if a hospital staff member would come in to work with Carter while we were in the restroom. It was a place to do laundry. They provided little toiletries and other essential items you may have forgotten or run out of during your stay. And it was a place to meet other families going through similar experiences, a place to find our support system away from home."



Carter is currently back home thriving—growing and getting bigger for the next expected open heart surgery in a couple of years. His siblings Bobby, 4, Cora, 6, and Cayden, 15, enjoy having him and their parents back home.



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